

# Reman Center Limited Warranty

Reman Center Remanufactured units are warranted for parts and labor to repair or replace the subject unit due to defects in material or workmanship. Warranty labor coverages are at reasonable and conventional labor charge and are subject to management approval. The Warranty period begins on the original date of invoice.

## **Warranty process for Remanufactured units purchased from the Reman Center by a supplier that sells to the end user:**

Remanufactured units that have been authorized to be replaced under warranty suspicion will be invoiced to the original point of sale customer. It is the responsibility of this customer to assist the end user in completing the repair and billing. Once the failed unit has arrived at the Reman Center it will be evaluated for the warranty claim. If the returned unit has been deemed a warrantable failure, the Reman Center will credit back the customer and pay the associated labor bill based on the Warranty Flat Rate Chart.

## **Warranty Process for Remanufactured units purchased from the Reman Center by the end user:**

Remanufactured units that have been authorized to be replaced under warranty suspicion will be invoiced to the customer. Once the failed unit has arrived at the Reman Center it will be evaluated for the warranty claim. If the returned unit has been deemed a warrantable failure, the Reman Center will credit back the customer and pay the associated labor bill based on the Warranty Flat Rate Chart.

Reman Center Remanufactured unit warranty does not cover normal wear and tear; nor does it cover a unit that fails, malfunctions, or is damaged as a result of:

1. Improper installation, adjustment, repair, or modification.
2. Accident, natural disaster, abuse, or improper use [including, but not limited to high velocity spin damage and shock load damage].
3. Improper or insufficient maintenance [including, but not limited to improper lube levels, improper lube change intervals, or using improper lubricants].
4. Failure to properly clean and flush out any components prior to installation [including, but not limited to differential housings, oil line, oil coolers or PTO's].
5. Vibration from engine, clutch, driveline or improperly installed components that cause damage [including, but not limited to synchronizer pin breakage]
6. Oil leaks caused by the installation of worn or defective parts [including, but not limited to the clutch housing, yokes, PTO, or oil lines].

The Reman Center will not be liable for any perceived loss due to a warrantable failure including, but not limited to downtime, loss of productivity, economic loss, inconvenience, vehicle rental expense, lodging, meals, or other travel costs. The Reman Center reserves the right to dictate how and where warranty service is performed.

The Reman Center will pay in connection with a warrantable failure, reasonable towing service expense incurred to bring a unit to a service facility dictated by the Reman Center. The manner in which this expense is covered is with a credit to the customer's account with the Reman Center, after the customer has paid for the towing service and submitted a copy of the invoice to the Reman Center [Customers without charge accounts will receive their credit within 30 days in the form of a check].

Any unit repaired or replaced under warranty retains the original warranty period. The warranty period is not extended or restarted due to a warranty claim.

Any new items sold or installed by the Reman Center that fail are subject to the original manufacturer's warranty coverages, labor and towing policies. [Such as Eaton Clutches].

Warranty Flat Rate Chart (Includes labor, oil and misc. supplies)

Allison Transmission Model

B400R, B500, HD4000, HD4500, HT740 Series, HT750 Series, HT754 Series	\$800
B300, MD3030, MD3060P, MD3066P, MD3560, MD3560P	\$700
1000 Series, 2000 Series, 2400 Series, 2500 Series, AT540, AT542(N), AT545N, AT545RM	\$500
MT640, MT643, MT650, MT653, MT654	\$600

Differentials

Front Tandem Differential	\$600
Rear Tandem or Single Axle Differential	\$500
Front Steer Differential	\$600
Power Divider Assembly	\$250

Manual Transmission

Heavy Duty Manual Transmission	\$800
Heavy Duty Manual Transmission Auxiliary Section	\$400
Mid-Range Manual Transmission	\$500

Transfer Cases

Heavy Duty Transfer Case	\$500
Light Duty Transfer Case	\$150

Steering Box and Fifth Wheel	\$150
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For more information log onto [www.remancorecenter.com](http://www.remancorecenter.com) or call 1-844-239-7340